

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR

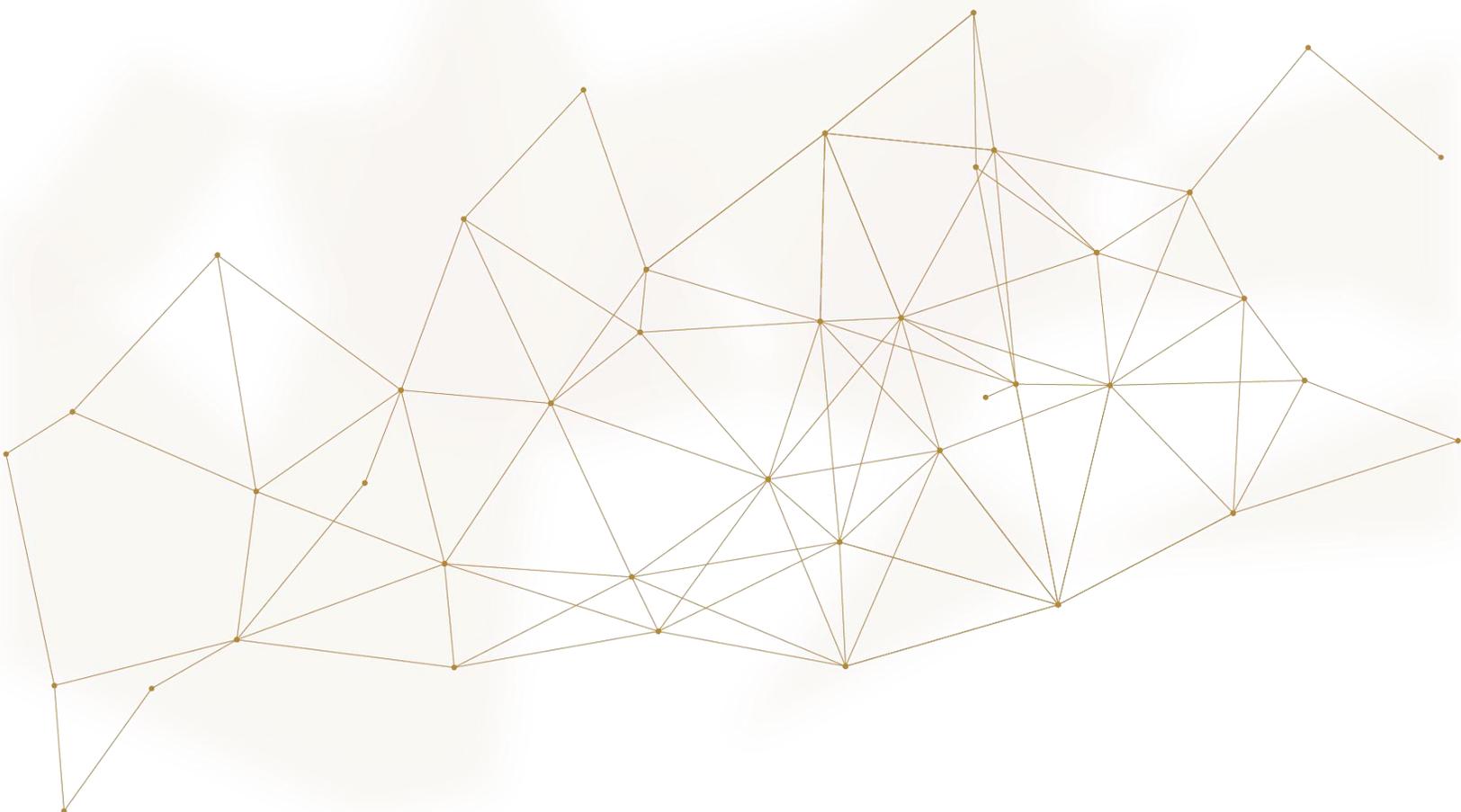


الإمارات العربية المتحدة
وزارة الداخلية

Traffic Confiscation Payment

Moi Services Website

User Manual





1. Access to the Service:

To submit a request for traffic confiscation payment, navigate to the list of traffic fines services of the traffic services, then choose **traffic confiscation payment** and then click on **Start Service** button.

The screenshot displays the E-Services Dashboard. At the top, there are navigation tabs for 'E-SERVICES' and 'DASHBOARD', and a search bar labeled 'Search here in services'. The main content area is titled 'TRAFFIC SERVICES' and contains a grid of service cards. A red box highlights the 'Traffic Fines Services' category in the top navigation bar. Below it, the 'Traffic Confiscation Payment' service card is also highlighted with a red box. The card for 'Traffic Confiscation Payment' includes an icon of a car with a document and the text 'Traffic Confiscation Payment' and a 'Start Service' button. Other visible services include 'Payment of Traffic Fines', 'Register Black Points', 'Traffic Fines History', 'Issuance of a Clearance Certificate', 'Traffic Points Program', and 'Traffic Points Program - Application Inquiry'. A vertical sidebar on the left lists various service categories such as 'Policing Services', 'Punitive & Reformatory', 'Civil Defence Services', 'Weapons & Explosives', 'Private Security Business Department Services', 'Other Services', and 'Public Services'.



2. Service Steps:

1. You will have 2 options to search for fines, including the following:
 - 1.1. **Traffic profile number:** Enter the traffic profile number and then click on **search** button.

Confiscation Payment

Service Description
In this service, you can pay vehicle confiscation charges.

Progress Percentage
20%

Traffic Profile No. **1980108908**

Search Options

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Traffic Profile No. *
Enter number ex. 11301967xx

I'm not a robot  reCAPTCHA
Privacy - Terms



1.2. **Plate Information:** To view plate data, you can choose one of the following methods:

1.2.1. Search through the plates registered in your account.

1.2.2. Search through other plate data

Traffic Profile No. 1980108908

Search Options

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Choose one of the following:

- Search in your plates
- Search by plate data

1.2.1. **Search in your plates:** select the vehicle plate.

Search Options

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Choose one of the following:

- Search in your plates

Select one of the following plate numbers:

GMC **TOYOTA**

4 **71079** **17** **86177**

Abu Dhabi U.A.E. Abu Dhabi U.A.E.

Showing 3 of 3 Plates

Search by plate data



1.2.2. **Search by other plate data:** Enter the traffic profile number, plate number and other required data then click on **search** button.

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Choose one of the following:

Search in your plates

Search by plate data

Traffic Profile No. *
Enter number ex. 11301967xx

Plate No *
Enter number ex. 123xxxxx

Plate Source *

Plate Type *

Plate Color *

I'm not a robot  reCAPTCHA
Privacy - Terms



2. Fines are displayed based on the previous step, select the fine you wish to pay and then click on **next** button.

Inquiry By Traffic Profile No. Inquiry By Plate Info.

Choose one of the following:

Search in your plates

Select one of the following plate numbers:

TOYOTA GMC

7 86177 4 71079

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✓ Selected

Showing 3 of 3 Plates

Search by plate data

Select Tickets Confiscation Period and Amount Online Payment Gateway

Step: Select Tickets

| | | | |
|-----------------------------|---------|------------------|---|
| Total Amount | 500 AED | No. Black Points | 4 |
| Total Amount After Discount | 325 AED | | |

ABU DHABI

| | | | |
|----------|---|------------------|---|
| Date | 25/08/2020 05:00 | No. Black Points | 4 |
| Fine No. | ***** | | |
| Location | ABU DHABI-AI Shahama-Sheikh Maktoum Bin Rashid Street | | |

Show Details

Total Amount 325 AED

Next



3. The **confiscation period and amount** for the specified fine is displayed as shown below, select the fine you wish to pay and then click on Next button.

| | Fine No. | Date | Black Points | Period (Days) | Amount (AED) |
|--------------------------|----------|------------|--------------|---------------|--------------|
| <input type="checkbox"/> | ***** | 25/08/2020 | 4 | 7 | 700 |

4. To confirm the transition to the payment gateway click on **Yes**

Confirmation

You are going to be redirected to the payment gateway.
Would you like to continue ?

NO YES



5. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.

سداد أبوظبي
Abu Dhabi Pay

العربية

Select payment method

Saved Cards (1)

Select from the cards below, or add a new one. [ADD A NEW CARD](#)

Card Number **VISA**
4572-51**-****-2597

Expiry
03/26

[Remove card](#)

Credit / Debit / Prepaid Card

samsung pay

PAYMENT TO
MINISTRY OF INTERIOR

TRANSACTION AMOUNT
AED 700.00

SERVICE CHARGE
AED 3.00

SUBTOTAL
AED 703.00

TOTAL
AED 703.00

PAY

CANCEL



6. You can evaluate your experience in obtaining the service through the customer **pulse** survey screens shown below.

The screenshot shows the 'Customer Pulse Survey' interface. At the top left is the United Arab Emirates logo. At the top right is the 'نبيض المتعامل' (Customer Pulse) logo and the text 'CUSTOMER PULSE'. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the Website? *'. Below the question is a 7-point star rating scale. The first star is selected. Below the scale are the labels 'Extremely Dissatisfied' and 'Extremely Satisfied'. At the bottom center is a 'Next' button.

The screenshot shows the 'Customer Pulse Survey' interface. At the top left is the United Arab Emirates logo. At the top right is the 'نبيض المتعامل' (Customer Pulse) logo and the text 'CUSTOMER PULSE'. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Is there anything else you would like to share with us?'. Below the question is a dropdown menu with the text 'Please select'. Below the dropdown is a text input field with a character count of '2000 characters lefts'. Below the input field is the text 'Kindly provide your mobile number or Email for follow up'. Below this text is another text input field. At the bottom center are two buttons: 'Previous' and 'Submit'.